

FEBRUARY 2025

Chief Executive Officer's Message



The management of WSSP is taking different steps for improved services delivery, enhancing revenue & recovery and fast redressal of public grievances regarding municipal services. As a result, our steps and efforts bearing fruit in shape of improvement in recovery and services delivery. The management is encouraging management & recovery staff for better performance, a few of them have been awarded with commendation certificates, which will encourage others and lead to a positive competition and the net result will be a prompt service delivery and public

satisfaction. Besides, we have increased monitoring and check & balance, on time arrival on duty station and timely departure. Steps are also underway to better manage the assets of company and maintain a proper record. Concerned officials have been directed to obtain all revenue record from district administration, transfer to WSSP and the same shall be maintained properly and digitized with GIS mapping, this will help in better management of assets and add to efforts, being taking for self-reliance. All staff has comparatively shown better performance in February. Mostly targets have been achieved. The management is equipping staff with latest tools to perform better and address public

complaints on time, required tools for pipe fitting, repair, leakage control have been purchased and handed over to field staff. Problems faced by staff are addressed on daily basis, liabilities pertaining to staff have been cleared, managerial changes have been made and more are in pipeline. We are also considering different ways for collaboration with other institutions to introduce technological solutions to problems and use technology at large to reduce expenses and improve service delivery. Our aim is a cleaner & healthier city for which everyone has to put hands together and play role, fulfil civic responsibility for a clean green environment. **Yasir Ali Khan (PMS)**

WSSP and NIUIP ink MoU to Map Ground Water and Aquifer

The Water and Sanitation Services Peshawar (WSSP) and National Institute of Urban Infrastructure, Planning (NIUIP), University of Engineering & Technology Peshawar, have signed Memorandum of Understanding (MoU) to conduct a joint study on "Ground Water Mapping and Aquifer Assessment in Urban Peshawar". Director NIUIP Dr. Rashid Rehan and General Manager Planning Syed Zamir-ul-Hassan signed the agreement in a ceremony held at NIUIP. General Manager Projects WSSP, Dr. Mehboob Alam, and Assistant Professor NIUIP, Dr. Fayyaz A Khan were also present on the occasion. The purpose of MoU is to establish a collaboration between WSSP and NIUIP, UET Peshawar, in the field of water & sanitation in urban Peshawar for the benefit of staff and society. Director NIUIP, Dr. Rashid Rehan, termed the agreement a significant mile stone and said that the study will assess underground water reservoirs, and measures would be proposed to safeguard water quantity and quality while promoting natural recharge methods. General Manager Planning WSSP, Syed Zamir-ul-Hassan, stated that under the agreement water extraction rates for each area would be established and identify recharge zones to slow down the depletion of underground water resources.



SECRETARY LOCAL GOVERNMENT VISITS WSSP OPERATIONAL AREA

Secretary local government and rural development, Dr. Ambar Ali Khan, visited WSSP's jurisdiction. He was accompanied by chief executive officer Yasir Ali Khan, zonal manager Amir Gul Khattak, and other officials. He inspected sanitation situation on Warsak Road, Ring Road, Dilzak Road, GT Road, Sabzi Mandi, and surrounding areas. He also visited WSSP parking yard and under-construction workshop, where he reviewed the fleet and ongoing construction work. The Secretary expressed his satisfaction over cleanliness efforts and appreciated WSSP's commitment to maintaining a cleaner Peshawar. CEO briefed him on routine operations and ongoing projects.

February at a Glance

Water Production	53.38 (MGPD)
Water Quality Tests	100
Solid Waste Collected	14,984 tons
Road Sweeping	4,869 KM
De-Siltation of Manholes	2,612
De-Siltation of Drains	399 KM
Sewer System Unblocking	691
Complaints Redressal Rate	96.08%
PCP Complaints Redressal Rate	60.70%

WSSP LAUNCHES SPRING PLANTATION DRIVE

Water and Sanitation Services Peshawar has launched the spring plantation drive under the Billion Tree Plus program and the Chief Minister's Awami Agenda. Deputy Commissioner Peshawar, Sarmad Salim Akram, and WSSP General Manager Operations, Muhammad Ijaz inaugurated the drive. Zonal Managers Basit Khattak, Amir Gul Khattak, and other officials were also present on the occasion. On the first day, more than 1,000 saplings were planted. The drive includes plantation of ornamental and non-ornamental trees at WSSP parking yards, offices, dumping sites, and other locations. On this occasion teachers and students from Government Primary School Shagai Hindkian, WSSP and district administration officials,

planted saplings. Deputy Commissioner appreciated WSSP's efforts in contributing to the plantation campaign. He expressed the hope that other government institutions would also play their role in achieving the plantation targets. He emphasized that the saplings planted during the campaign would be well-maintained. He said, government has distributed plants among the people, urging them to plant and care for them, as trees are an effective way to prevent environmental pollution. He also praised the enthusiasm of school teachers and students, urging teachers to educate children about the impact of climate change and importance of plantation, instilling environment friendly habits from the school level.





Zone B Staff Encouraged

Zone B management organized a ceremony to appreciate the staff assigned to the cleaning of Shahi Katha. Employees with outstanding performance were awarded certificates of appreciation. Zonal Manager Tariq Aziz, manager solid waste Tariq Siddiqui, and other officials praised the efforts of the staff and expressed hope that they would continue their work with the same dedication and enthusiasm.



SPECIAL CLEANLINESS CAMPAIGN

WSSP has launched a special cleanliness campaign under Chief Minister Khyber Pakhtunkhwa Awami Agenda program. Deputy commissioner Sarmad Salim Akram inaugurated the campaign. General Manager operations Muhammad Ijaz, ADC Rao Hashim, AAC Basharat Hussain, and other officials were also present. 2,651 WSSP personnel are participating in the three-week campaign, focusing on cleaning streets, drains, and manholes. The campaign aims to collect approximately 10,000 tons of waste, clean 6,000 kilometers of roads, and clear 400 kilometers of drains within

WSSP's jurisdiction. 337 small and large vehicles are being utilized to remove garbage and drain sludge, while manholes are also being cleared. Additionally, unauthorized garbage dumping points are being eliminated through public awareness campaign. Deputy commissioner urged citizens to support the staff in maintaining a clean environment, warning that fines would be imposed on those disposing waste at undesignated places. He emphasized that public cooperation is essential for a clean environment.

PROGRESS FOR THE MONTH OF JANUARY



Monthly progress review meeting was held under the chairmanship of chief executive officer Yasir Ali Khan. The meeting was attended by general manager operations, Muhammad Ijaz, GM Planning, Syed Zamir-ul-Hassan, chief internal audit, Mian Asif Ali Shah, chief financial officer, Haider Ali, zonal managers Basit Khattak, Tariq Aziz, Anwar-ul-Haq, Amir Gul Khattak, Dr. Maria Shehnaz, and other officials. The meeting reviewed progress, performance and the achievement of set targets for the month of January. The efforts of the relevant officials for

improving in recovery and reducing operational expenses were appreciated. Zonal officials were commended for their initiatives to enhance recovery, and overall performance was deemed satisfactory. CEO directed officials to prioritize recovery efforts and called for efficient monitoring of vehicles and staff. He emphasized ensuring 100% operational vehicles on roads and directed installation of fuel gauges in heavy operational vehicles.



WSSP's Efforts Appreciated

Member of the National Assembly, Faisal Amin Gandapur, visited Mohalla Jogan Shah Model Street. He was accompanied by General Manager operations Muhammad Ijaz. He appreciated efforts of WSSP staff and commended their hard work in ensuring a clean environment for the public. He acknowledged the staff's dedication for keeping Peshawar clean and termed their efforts highly commendable.

UET and GIZ Experts Call on CEO WSSP



Experts from the University of Engineering and Technology (UET) Peshawar and GIZ met with chief executive officer WSSP, Yasir Ali Khan. General Manager PMER Syed Zamir-ul-Hassan and other officials were also present. The meeting focused on the efficient use of energy and establishing a system within WSSP to optimize energy consumption. It was agreed that experts from both

institutions would train WSSP's technical staff to ensure energy efficiency, reduce cost, and help WSSP achieve ISO 50001 certification. Yasir Ali Khan emphasized that WSSP is ready to initiate joint projects to maximize the use of technology and innovation. He stated that technology would be leveraged to reduce expenses and improve operational efficiency.



ZONE D WATER SUPPLY STAFF GETS NEW EQUIPMENT

In pursuance of the directives of Chief Executive Officer Yasir Ali Khan, zonal offices are purchasing new equipment and essential supplies for water supply staff. Zone D has completed purchase. Zonal Manager Zone D, Amir Gul Khattak, and manager water supply manager, Farman Ali, distributed equipment and supplies among the staff. These tools would enable immediate repair of water supply pipelines, tube wells, and leakage control. Staff was also provided with basic necessities, including chairs, jugs etc.